

Broadband Facts

Fixed broadband consumer disclosure

| | |
|--|-------------------------|
| Choose Your Service Data Plan for | 100 Mbps (Basic) |
| Monthly charge for month-to-month plan | \$39.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$77.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 100 Mbps |
| Typical speed upstream | 5Mbps |
| Typical latency | 10 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

| | |
|----------------|---|
| Privacy | www.lumosnetworks.com/ support/privacy |
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Learn more about the terms used on this form and other relevant information at the FCC's website.

Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for 100Mbps Symmetrical (Basic Symmetrical)

| | |
|---|----------------|
| Monthly charge for month-to-month plan | \$49.99 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$77.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 100 Mbps |
| Typical speed upstream | 100 Mbps |
| Typical latency | 10 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

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Choose Your Service Data Plan for 200Mbps (Essential)

Monthly charge for month-to-month plan **\$59.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **\$7 (one access point)/
\$10 (2 access points)**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation
\$77.50**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

Performance - Individual experience may vary

Typical speed downstream **200 Mbps**

Typical speed upstream **20Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for (Essential Symmetrical) 200Mbps Symmetrical

Monthly charge for month-to-month plan **\$59.99**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **\$7 (one access point)/ \$10 (2 access points)**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation \$77.50**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

Performance - Individual experience may vary

Typical speed downstream **200 Mbps**

Typical speed upstream **200 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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Broadband Facts

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Choose Your Service Data Plan for (Premium Symmetrical) **500Mbps Symmetrical**

Monthly charge for month-to-month plan **\$74.99**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease – Customers may use their own modem or gateway **\$7 (one access point)/
\$10 (2 access points)**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation
\$77.50**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

Performance - Individual experience may vary

Typical speed downstream **500 Mbps**

Typical speed upstream **500 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for **500Mbps (Premium)**

| | |
|---|----------------|
| Monthly charge for month-to-month plan | \$74.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$77.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 500 Mbps |
| Typical speed upstream | 40Mbps |
| Typical latency | 10 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

| Choose Your Service Data Plan for | 1GIGABIT (Ultimate) |
|--|----------------------------|
| Monthly charge for month-to-month plan | \$89.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$77.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 1,000 Mbps |
| Typical speed upstream | 250Mbps |
| Typical latency | 10 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for **1GIGABIT Symmetrical (Ultimate Symmetrical)**

| | |
|---|----------------|
| Monthly charge for month-to-month plan | \$89.99 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$77.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 1,000 Mbps |
| Typical speed upstream | 1,000 Mbps |
| Typical latency | 10 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

| Choose Your Service Data Plan for | 10Mbps DSL |
|--|-------------------|
| Monthly charge for month-to-month plan | \$47.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$47.50 |

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 10Mbps |
| Typical speed upstream | 1Mbps |
| Typical latency | 15 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

| Choose Your Service Data Plan for | 25Mbps VDSL |
|--|--------------------|
| Monthly charge for month-to-month plan | \$44.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$47.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 25Mbps |
| Typical speed upstream | 5Mbps |
| Typical latency | 15 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

| | |
|--|--------------------|
| Choose Your Service Data Plan for | 50Mbps VDSL |
| Monthly charge for month-to-month plan | \$59.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$47.50 |

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 50Mbps |
| Typical speed upstream | 10Mbps |
| Typical latency | 15 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

| | |
|--|---------------------|
| Choose Your Service Data Plan for | 100Mbps VDSL |
| Monthly charge for month-to-month plan | \$74.95 |
| Monthly charge for 1 year contract plan | NONE |

Visit <https://www.lumosnetworks.com/bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

| | |
|--|---|
| Data included with monthly charge | UNLIMITED |
| Charges for additional data usage | NONE |
| Optional modem or gateway lease – Customers may use their own modem or gateway | \$7 (one access point)/ \$10 (2 access points) |
| Other monthly fees | Not Applicable |
| One-time fees | Standard Installation \$47.50 |

Government Taxes and Other Government-Related Fees May Apply: Varies by location

| | |
|---------------------------|-------------|
| Other services on network | NONE |
|---------------------------|-------------|

Performance - Individual experience may vary

| | |
|--------------------------|------------------------|
| Typical speed downstream | 100Mbps |
| Typical speed upstream | 10Mbps |
| Typical latency | 15 milliseconds |
| Typical packet loss | <1% |

Network Management

| | |
|--|-------------|
| Application-specific network management practices? | NO |
| Subscriber-triggered network management practices? | NO |
| More details on network management | NONE |

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for **BUS 2GIG SYMMETRICAL**

Monthly charge for month-to-month plan **\$249.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumosnetworks.com/business/business-bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease **\$0 (Basic Internet)/
\$30 (Advance Internet)**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation
\$99.99
Early Termination
\$100.00**

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

Other services on network **NONE**

Performance - Individual experience may vary

Typical speed downstream **2,000 Mbps**

Typical speed upstream **2,000 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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Broadband Facts

Fixed broadband consumer disclosure

Choose Your Service Data Plan for **BUS 4GIG SYMMETRICAL**

Monthly charge for month-to-month plan **\$299.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumosnetworks.com/business/business-bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease **\$0 (Basic Internet)/
\$30 (Advance Internet)**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation
\$99.99
Early Termination
\$100.00**

Government Taxes and Other Government-Related Fees May Apply: Varies by location

Other services on network **NONE**

Performance - Individual experience may vary

Typical speed downstream **4,000 Mbps**

Typical speed upstream **4,000 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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Broadband Facts

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Choose Your Service Data Plan for **BUS 8GIG SYMMETRICAL**

Monthly charge for month-to-month plan **\$349.95**

Monthly charge for 1 year contract plan **NONE**

Visit <https://www.lumosnetworks.com/business/business-bundles/> for other pricing options including promotions and options bundled with other services.

Other Charges and Terms

Data included with monthly charge **UNLIMITED**

Charges for additional data usage **NONE**

Optional modem or gateway lease **\$0 (Basic Internet)/
\$30 (Advance Internet)**

Other monthly fees **Not Applicable**

One-time fees **Standard Installation
\$99.99**

**Early Termination
\$100.00**

Government Taxes and Other Government-Related Fees May

Apply: Varies by location

Other services on network **NONE**

Performance - Individual experience may vary

Typical speed downstream **8,000 Mbps**

Typical speed upstream **8,000 Mbps**

Typical latency **10 milliseconds**

Typical packet loss **<1%**

Network Management

Application-specific network management practices? **NO**

Subscriber-triggered network management practices? **NO**

More details on network management **NONE**

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